



ADVANCE
ANTI-SLIP SURFACES P/L

CORONAVIRUS (COVID-19)

Business Update

Monday 30th March 2020

Dear Valued Customer / Supplier

This is a brief note about the steps Advance Antislip Surfaces Pty Ltd have implementing at this current time to minimise the risk of exposure to the virus of all our staff members, suppliers and our valued customers.

- We continue to practise stringent personal hygiene,
- We are observing the Australian Government's social distancing guidelines and restricting any group gatherings,
- We have discontinued all non-essential travel in line with Australian Government advice,
- We are avoiding having external people visit our premises unless it's absolutely necessary,
- We will continue to stay in contact with suppliers to ensure our great products still leave the factory in a respectable timeframe with no shortages.
- We are following strict guidelines by applying the mandatory social distancing rules with all deliveries and courier collections on our premises.
- We have ceased all external representation to our customers at this time and will only be using electronic means of communications until we are advised by the various health authorities it is safe to resume regular customer visitation.

We want to assure you that even during this challenging time we are doing everything we can to ensure our service reliability remains at the highest level, and thank you for your patience as we work hard to have all orders delivered promptly.

We will continue to update you as and when new information comes to hand, until then please stay safe and thank you for your continued support.